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T-634 P.002/002 F-598

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7590 08/07/2006
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Roger T. Frost (Depositor's name)
(Signature)
August 23, 2006 (Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/474,643	12/29/1999	CHERYL CAMP HAYNES	19260-1800/B	2514

TITLE OF INVENTION: SYSTEM AND METHOD FOR ELIMINATING AN UNNECESSARY DISPATCH OF A SERVICE TECHNICIAN

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$0	\$1400	11/07/2006
EXAMINER	ART UNIT	CLASS-SUBCLASS				
VAN DOREN, BETH	3623	705-008000				

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).
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2. For printing on the patent front page, list
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(A) NAME OF ASSIGNEE

BellSouth Intellectual
Property Corporation

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Wilmington, Delaware

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

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 a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(b)(2).

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Date August 23, 2006

Typed or printed name

Roger T. Frost

Registration No. 22,176

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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08/23/2006 CNGUYEN1 00000074 132725 09474643

PTOL-85 (Rev. 07/06) Approved for use through 04/30/2007.

OMB 0651-0033

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TO:

Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450	FROM: Roger T. Frost, Esq. OUR REF: 60027.0326US01/BS98041 TELEPHONE: 404.954.5100
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Total pages, including cover letter: 2

PTO FAX NUMBER 1-571-273-2885

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Title of Document Transmitted: Issue Fee Transmittal

Applicant: Cheryl Camp Haynes, et al.

Serial No.: 09/474,643

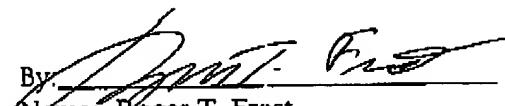
Filed: December 29, 1999

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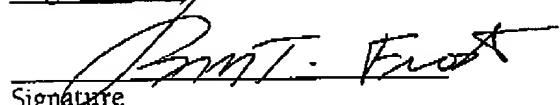
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August 23, 2006

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